



Experience: THE WORDS WE USE

The Garden Spot Experience includes the following lexicon, which defines the life and vitality in our communities—what you will experience when you walk in our doors or interact with Garden Spot residents. In this list you will find words like celebrate, abundant, purpose, opportunity and more.

ABUNDANT is part of our value proposition: Abundant opportunities to live with purpose in community. Abundant refers to plentiful, overflowing and more than sufficient.

AUTHENTIC represents the relationships we desire to build. By being intentional, hospitable, available, teachable, forgiving and vulnerable we create an authentic community.

CELEBRATE is something we do every day. We acknowledge and honor small and large successes continuously. We also take time to organizationally celebrate milestones in age and service.

CHOICE is critical at Garden Spot. We believe when people can make choices they are happier and feel more in control of their lives. We give people choices in the little things (what they eat) and the big things (how they live).

CHRIST-CENTERED refers to the foundation of our work: to serve others as an expression of Christ's love. Our collective faith and heritage determine how we view our work, the centrality of mission, serving others and doing the very best work we can do.

COMMUNITY is part of our value proposition: Abundant opportunities to live with purpose in community. Community refers to people around us; it can mean a small group like the people who share a court or an apartment floor. It can include staff and volunteers. It can include everyone who works and lives on our campus. It can include the broader New Holland community, Lancaster County or the world. Community is created when we make a choice every day to connect with each other. Community is one of our organizational core values.

CULTURE is always at the forefront of our thoughts. Fostering a person-centered culture based on service to others dwells at the core of the community.

EXCELLENCE in every facet of our community is our goal. We strive for excellence not for its own sake, but because it is a means of knowing that we are serving well today and preparing well for tomorrow. We always strive to be better at what we do because we genuinely care for the people we serve. Excellence is one of our organizational core values.

FAIL FORWARD means we learn from mistakes and failures. It is not a license to be careless, neglectful or to continually make the same mistakes. It grants permission to fail assuming that the effort was well thought out and planned.

FRIENDLY describes the way we interact with others. With our heads held high, we acknowledge people who are in our path with a smile and a friendly greeting.

GARDEN SPOT EXPERIENCE is a mainstay of our language. It refers to the life-giving experiences fostered by Garden Spot Communities.

HONOR refers to the way we view people and our service. We will serve with honor, or not at all. We recognize that service without integrity is meaningless, and strive to be fair, honest, open and accountable in every action, no matter how small.

HOSPITALITY refers to our desire to welcome, honor and care for everyone who works, lives and visits Garden Spot Communities.

IMPACTFUL describes the lives of people who live at Garden Spot Communities; by sharing their time, wisdom and perspective, they lead impactful lives.

INNOVATION offers the opportunity to solve problems (current and future). We integrate innovation and creativity into everything we do, and we engage fully in innovation to foster meaningful, progressive and valuable growth. Innovation is one of our organizational core values.

INTEGRITY describes our daily actions. We strive to be fair, honest, open and accountable in every action, no matter how small. Integrity is one of our organizational core values.

INTERGENERATIONAL reflects the reality of our campus(es). Multiple generations live, work and serve together in a variety of ways. In addition, we create opportunities to nurture intergenerational relationships, i.e., Grands & Kids Camp.

INTENTIONAL describes all of our decisions and relationships. We look for opportunities to know others more deeply. Our choices are deliberate and made thoughtfully.

LEGACY refers to the intentional investment of ourselves in this world and in others to make it a better place for those who come after us.

LIFESTYLE at Garden Spot refers to the way we live our lives. Our lifestyle is engaging and purposeful.

LOVE is mentioned in our mission statement: We will enrich the lives of older adults as an expression of Christ's love. As Christ's hands and feet we demonstrate love in action. We strive to love others as they are without judgment; we err on the side of love.

MAKING A DIFFERENCE is inherent in the way we live. We believe we have an obligation to serve our broader community. Specifically, Making a Difference is a program where we provide opportunities for people to help others and make a difference in our greater community.

MISSION is everything and resides at the heart of our culture. We will enrich the lives of older adults as an expression of Christ's love.

OPPORTUNITY is part of our value proposition: Abundant opportunities to live with purpose in community. We believe that when people have opportunities to learn, serve, volunteer, travel and create relationships, they will find abundant life in living intentionally in community.

OTHER-CENTERED is our belief (based on a lot of research) that we find purpose and meaning in life when we look beyond ourselves for opportunities to make a difference in the world around us. We seek to live with an other-centered focus as an organization as well as individuals who live and work in this community.

PERSON-DIRECTED care reflects our approach, which honors the voice of the individuals we serve and those working closest to them. It is a process of listening, trying and evaluating new approaches and adjusting our organizational approaches in an effort to create an environment that provides everyone in our community with opportunities to live with purpose and meaning.

PURPOSE is part of our value proposition: Abundant opportunities to live with purpose in community. We believe that when people live with purpose, they live longer and find greater joy. Opportunities to volunteer, serve, learn, travel and create relationships provide purpose.

SERVICE describes the way we work. We seek what is best for Garden Spot Communities, rather than what is best for ourselves or our individual departments.

STEWARDSHIP reflects the way we view our resources. We make a choice every day, every moment to be wise in how we use our God-given resources. Stewardship is one of our organizational core values.

STORY refers to our belief that everyone's life story has value and can help inspire others on their life journey.

THIRD WAY gives consideration to alternatives upon reaching an impasse that moves everyone forward rather than stalling or giving up.

TRAVEL is a common interest that connects people at Garden Spot. Residents take advantage of opportunities to travel with purpose—they use travel to learn, serve and appreciate other cultures. Organized and/or endorsed trips may be local, regional, national or international.

VITALITY exudes around every corner at Garden Spot. Our residents live with vitality—through service, travel and learning.

VOLUNTEERISM at Garden Spot gives people purpose and creates community. When people volunteer together they find a greater sense of camaraderie and community. In addition, we believe that when we pour out our lives for others, we find great joy. Consequently, we provide opportunities for people to find purpose and to volunteer in our community and in the world beyond our doors.

WELCOMING is a word guests use all the time to describe our residents and staff. We go beyond friendly to welcoming, genuinely accepting and acknowledging each person who visits and moves to our communities. ☺